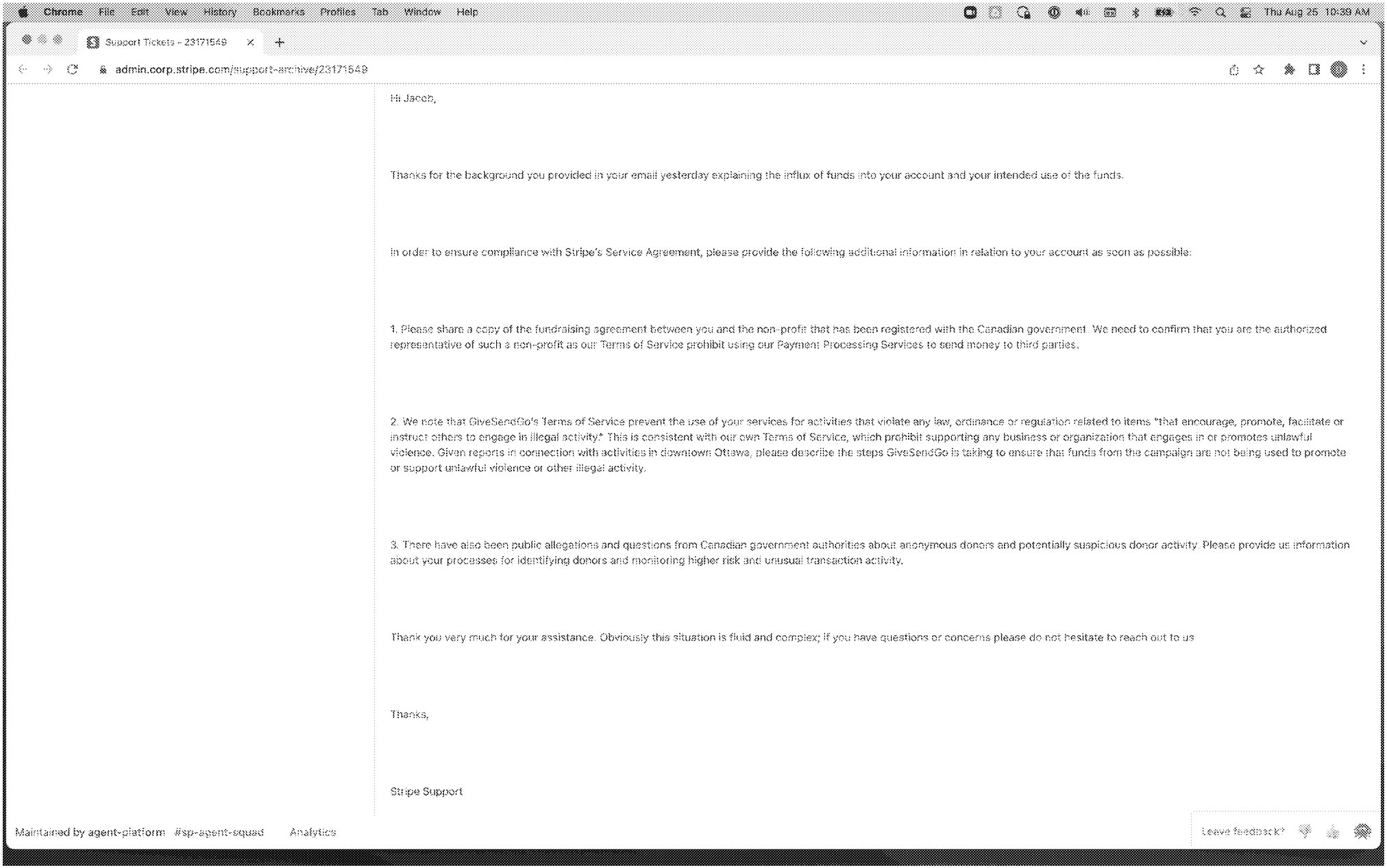
Chrome File Edit View History Bookmarks Profiles Tab Window Help
Thu Aug 25 10:39 AM
Support Tickets - 23171549
admin.corp.stripe.com/support-archive/23171549
Hi Jacob,
Thanks for the background you provided in your email yesterday explaining the influx of funds into your account and your intended use of the funds.
In order to ensure compliance with Stripe's Service Agreement, please provide the following additional information in relation to your account as soon as possible:
1. Please share a copy of the fundraising agreement between you and the non-profit that has been registered with the Canadian government. We need to confirm that you are the authorized representative of such a non-profit as our Terms of Service prohibit using our Payment Processing Services to send money to third parties.
2. We note that GiveSendGo's Terms of Service prevent the use of your services for activities that violate any law, ordinance or regulation related to items "that encourage, promote, facilitate or instruct others to engage in illegal activity." This is consistent with our own Terms of Service, which prohibit supporting any business or organization that engages in or promotes unlawful violence. Given reports in connection with activities in downtown Ottawa, please describe the steps GiveSendGo is taking to ensure that funds from the campaign are not being used to promote or support unlawful violence or other illegal activity.
3. There have also been public allegations and questions from Canadian government authorities about anonymous donors and potentially suspicious donor activity. Please provide us information about your processes for identifying donors and monitoring higher risk and unusual transaction activity.
Thank you very much for your assistance. Obviously this situation is fluid and complex; if you have questions or concerns please do not hesitate to reach out to us
Thanks,
Stripe Support
Maintained by agent-platform #sp-agent-squad Analytics
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